WHAT IS CLAIMED IS:

and

1. A method for changing the delivery point of an item while the item is en route, comprising:

determining a first delivery point of the item;

notifying, based on the first delivery point, a recipient that the item is en route;

accepting at least one instruction designating a second delivery point;

delivering the item to the second delivery point;

- 2. The method of claim 1, wherein accepting the at least one instruction comprises accepting at least one instruction from the recipient.
- 3. The method of claim 1, wherein accepting at least one instruction designating a second delivery point comprises:

notifying a sender of the item; and

allowing the sender to specify whether to deliver to the first delivery point or the second delivery point.

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4. The method of claim 1, wherein delivering the item to the second delivery point comprises:

notifying the sender, if actual delivery is made; and requesting disposition instructions from the sender, if delivery was not made.

5. A method for changing the delivery point of an item while the item is en route, comprising:

determining a first delivery point of the item;
notifying a sender that the item is en route;
accepting a second delivery point from the sender; and
delivering the item to the second delivery point.

- 6. A method for handling an undeliverable item, comprising: notifying a sender of the item that the item is undeliverable; accepting a disposition instruction from the sender; and handling the item according to the disposition instruction.
- 7. The method of claim 6, wherein the disposition instruction is an instruction to return the item to the sender.
- 8. The method of claim 6, wherein the disposition instruction is an instruction to auction the item.

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- 9. The method of claim 6, wherein the disposition instruction is an instruction to donate the item.
- 10. The method of claim 6, wherein the disposition instruction is an instruction to dispose of the item.
- 11. A system for changing the delivery point of an item while the item is en route, comprising:

means for determining a first delivery point of the item;

means for notifying, based on the first delivery point, a recipient that the item is en route;

means for accepting a second delivery point from the recipient; and means for delivering the item to the second delivery point.

12. A system for changing the delivery point of an item while the item is en route, comprising:

means for determining a first delivery point of the item;
means for notifying a sender that the item is en route;
means for accepting a second delivery point from the sender; and
means for delivering the item to the second delivery point.